

MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight

Audits and Inspections Unit



Computer Aided Dispatch (CAD) and Alpha Paging

Third Quarter 2020 Inspection

Inspection # BI2020-0115

The Audits and Inspections Unit (AIU) of the Bureau of Internal Oversight (BIO) will conduct inspections of the Computer Aided Dispatch (CAD) and Alpha Paging Systems on a quarterly basis. The purpose of this inspection is to ensure compliance with Office policies and to promote proper supervision. To achieve this, inspectors will select for review the CAD/Alpha Paging entries for 5 randomly selected days for the month for quarter being inspected. To ensure consistent inspections, the *CAD/Alpha Paging Inspection Matrix* developed by the AIU will be utilized.

Compliance Objectives:

During the third quarter for 2020, a random sample of 15 days per quarter (which equates to a total of 5 samples per month for each of the three months) will be reviewed. A random sample was generated using the research randomizing program www.Randomizer.org. The CAD messages transmitted during the selected inspection dates were retrieved and viewed directly from the CAD database. The Alpha Paging messages transmitted during the selected inspection dates were provided to the AIU by the MCSO Technology Bureau in an Excel spreadsheet. The Alpha Paging messages obtained from MCSO Technology Bureau were reviewed in their entirety. The CAD and Alpha Paging messages transmitted during the selected sample dates were uniformly inspected utilizing the CAD/Alpha Paging Inspection Matrix.

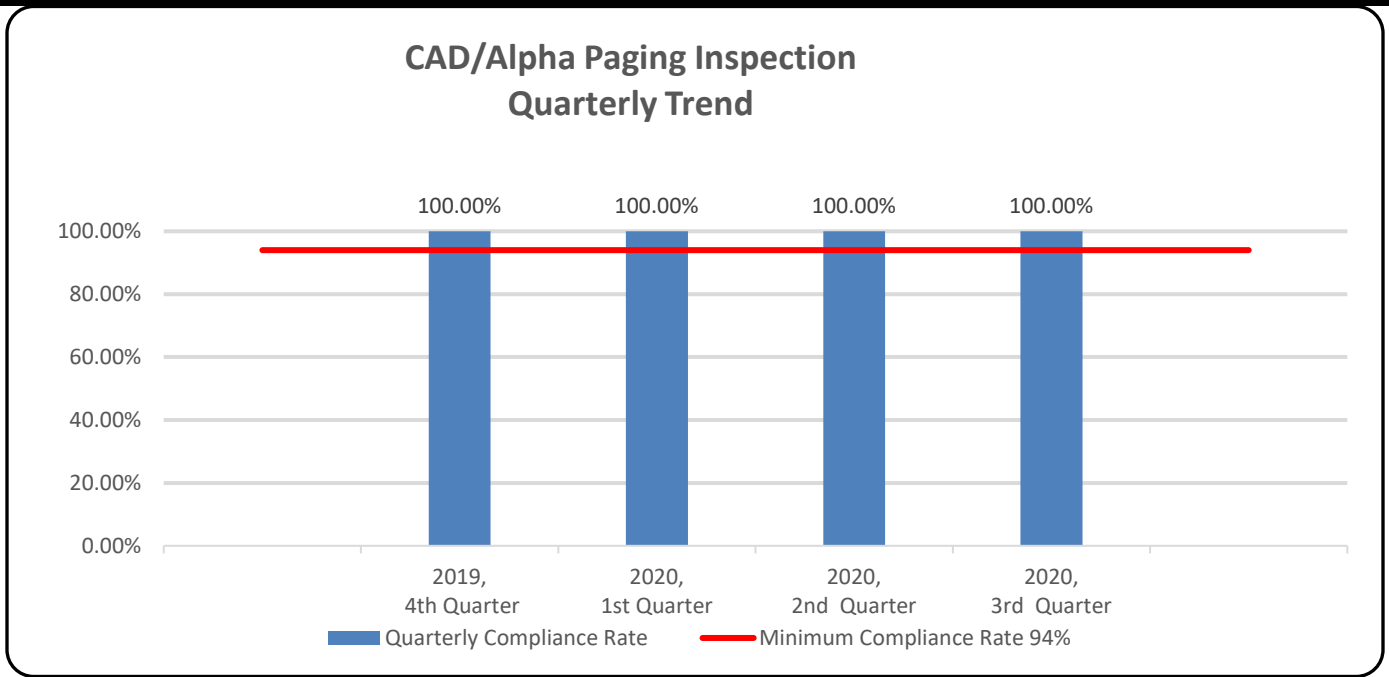
Criteria:

- MCSO Policy GM-1, *Electronic Communication, Data and Voicemail*
- MCSO Policy CP-2, *Code of Conduct*
- MCSO Policy CP-3, *Workplace Professionalism: Discrimination and Harassment*
- MCSO Policy CP-8, *Preventing Racial and Other Biased-Based Profiling*

Conditions:

Collectively there were a total of **6,685** CAD and Alpha Paging messaging entries (6,662 CAD and 23 Alpha Paging) sampled which were transmitted by MCSO personnel during the selected dates available for inspection.

The inspection found that **6,685** or **100%** of the inspected CAD and Alpha Paging messaging entries were in compliance with Office Policies GM-1 *Electronic Communications, Data and Voice Mail*, CP-2 *Code of Conduct*; CP-3, *Workplace Professionalism: Discrimination and Harassment*; and CP-8, *Preventing Racial and Other Biased-Based Profiling*.



Action Required:

With the resulting **100%** compliance for Inspection *BI2020-0115*, no BIO Action Forms are required.

Notes:

All supporting documentation (working papers) is included in the inspection file number *BI2020-0115* and contained within IA Pro.

Date Inspection Started: August 3, 2020
 Date Completed: October 21, 2020
 Timeframe Inspected: Third Quarter 2020
 Assigned Inspector(s): Maria De La Cruz B4608

I have reviewed this inspection report.

Lt. Todd Brice
 Lt. Todd Brice S1767
 Commander, Audits & Inspections Unit
 Bureau of Internal Oversight

11-5-2020
 Date