

MARICOPA COUNTY SHERIFF'S OFFICE

Bureau of Internal Oversight

Audits and Inspections Unit



Emails Inspection Second Quarter 2020

Inspection # BI2020-0084

The Bureau of Internal Oversight's (BIO) Audits and Inspections Unit (AIU) will conduct Email inspections quarterly. The purpose of the inspection is to ensure compliance with office policies and to promote proper supervision. To achieve this, inspectors will randomly select a total of 50 employees and inspect a single month of their emails as follows:

- Month 1: AIU will randomly select 17 employees and inspect one month of their emails.
- Month 2: AIU will randomly select a new set of 17 employees and inspect one month of their emails.
- Month 3: AIU will randomly select a new set of 16 employees and inspect one month of their emails.

To ensure the inspectors' consistency, the *Email Inspection Matrix* that was developed by the AIU will be utilized.

During the Second quarter for 2020, a random sample of 50 office employees per quarter (which equates to a total of 17 for two months and 16 for the third month) were selected for inspection utilizing the roster provided to the AIU by the MCSO Payroll Department in an Excel spreadsheet. A random sample was generated using the Excel Randomizer to create the sample. The Email office employees were uniformly inspected utilizing the Email Inspection Matrix.

Compliance Objectives:

- Emails are professional in content and appearance.
- Emails do not contain background images and/or graphics.
- No chain-mail emails were sent or forwarded.
- Non-office related emails were not offensive to others, harmful to morale, or solicits others for non-work-related activities.
- There were no emails, either sent or forwarded, that were offensive or that discriminated or denigrated anyone based on race, color, or national origin, age, religious beliefs, gender, culture, sexual orientation, veteran status, or disability.
- Emails did not contain profane or offensive language.
- Email signatures at the end of the emails provide contact information and do not contain non-business related information such as quotes, embedded images, or any other information that may be deemed inappropriate.

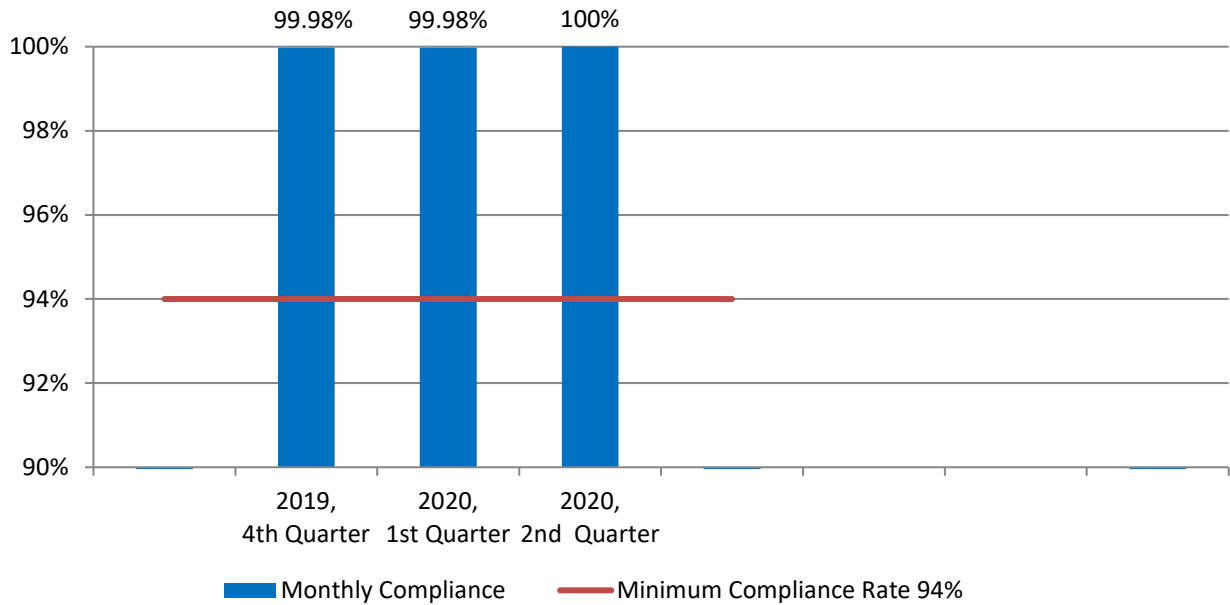
Criteria:

- MCSO Policy GM-1, *Electronic Communications and Voice Mail*
- MCSO Policy CP-2, *Code of Conduct*
- MCSO Policy CP-3, *Workplace Professionalism*
- MCSO Policy CP-8, *Preventing Racial and Other Biased-Based Profiling*

Conditions:

There was a total of 50 Office employees reviewed which totaled to **18,977** Emails for the 2020 Second Quarter. The inspection found that **18,977 or 100%**, of the inspected Emails were in compliance with Office Policies GM-1, *Electronic Communications and Voice Mail*; CP-2, *Code of Conduct*; CP-3, *Workplace Professionalism*; and CP-8, *Preventing Racial and Other Biased-Based Profiling* as it relates to electronic communications.

Employee Emails Quarterly Trend



*The 4th Quarter of 2019 was the first quarter for the new quarterly Email Inspection, a twelve-month trend of compliance will be included as the data becomes available.

Action Required:

With the resulting 100% compliance for *Inspection BI2020-0084*, no BIO Action Forms are required.

Notes:

All supporting documentation (working papers) is included in the inspection file number *BI2020-0084* and contained within IA Pro.

Date Inspection Started: May 1, 2020
Date Completed: July 15, 2020
Timeframe Inspected: Second Quarter 2020
Assigned Inspector: M. De La Cruz B4608

I have reviewed this inspection report.

Lt. Todd Brice

7-27-20

Lt. T. Brice S1767
Commander, Audits and Inspections Unit
Bureau of Internal Oversight

Date