

MARICOPA COUNTY SHERIFF'S OFFICE
Supervisor Note (Detention) Inspection



Audits and Inspections Unit
Bureau of Internal Oversight
Inspection Report
July 13, 2016
Inspection #BI2016-0078

MARICOPA COUNTY SHERIFF'S OFFICE

Memorandum



Joseph M. Arpaio, Sheriff

To: Lt. R. Morris S1014
Audits and Inspections Unit Commander
Bureau of Internal Oversight

From: Sgt. M. Rodriguez A9047
Audits and Inspections Unit
Bureau of Internal Oversight

Subject: Summary of Findings Report
Detention Personnel June 2016
Supervisor Note Inspection #BI2016-0078

Date: 7/13/16

The Audits and Inspections Unit (AIU), of the Bureau of Internal Oversight (BIO), will conduct Blue Team Supervisor Note entry inspections on an ongoing basis. The purpose for the inspections is compliance with Office Policies, promote proper supervision, and support compliance with the Melendres Order. To achieve this, inspectors will select for review the Supervisor Note entries for 50 randomly selected Detention Personnel for the month being inspected. To ensure consistent inspections, the *Supervisor Note Inspection Matrix* developed by the AIU will be utilized.

Matrix Procedures:

Utilize the Supervisor Note Inspection Matrix to ensure that each randomly selected employee received one Supervisor Note entry during the period being inspected and that the Supervisor Note was of sufficient quality to document the employee's work performance (reflects the employee's positive traits; accomplishments; any observed shortcomings; and can be used to facilitate the preparation of an accurate and detailed performance review).

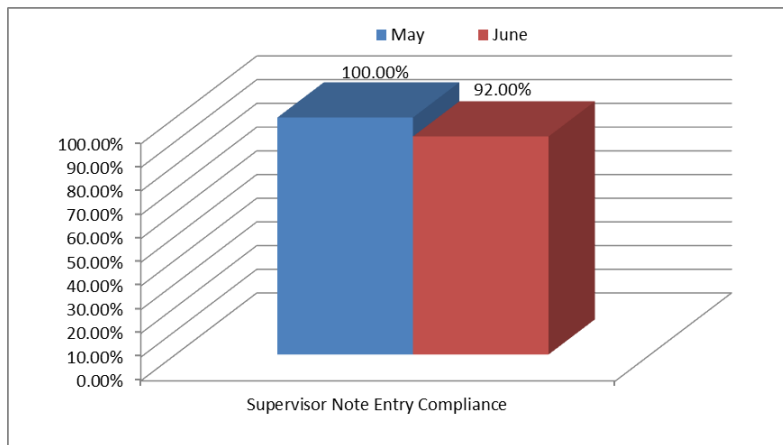
Criteria:

MCSO Policy GB-2, *Command Responsibility*
Melendres Order (Paragraph 75.n)

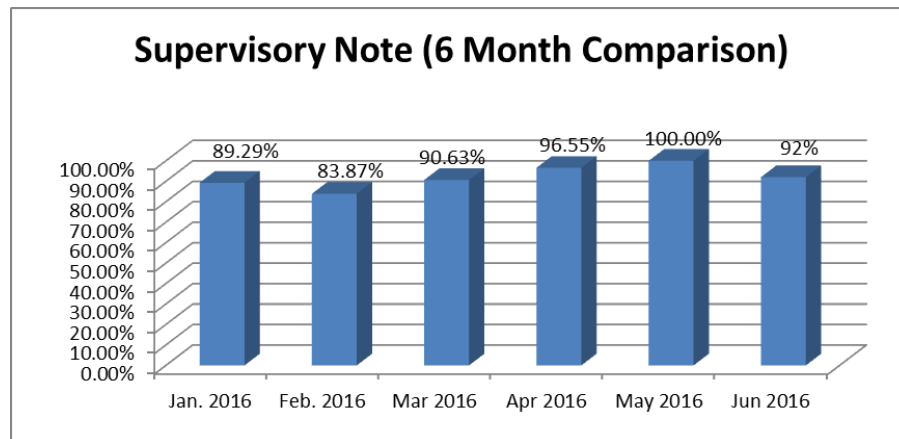
Conditions:

The inspection found that 46 of the 50 employees, or **92%**, had the required monthly Supervisor Note entries and were in compliance with MCSO Policy GB-2 and in support of the Melendres Order.

A comparative review of the last two months of Blue Team data indicates that the Supervisory Note compliance measurement decreased from the previous month:



A historical comparison of the last six months of Blue Team data indicates that the Supervisory Note compliance rate for Detention Personnel has been in the 90 percentile or higher during the past four months.



Recommendations:

It is recommended that Management continue to provide on-site mentorship to supervisors in the importance of ensuring that Supervisory Note entries are used to document a specific employee’s performance and should be of sufficient quality as to give a true assessment of the employee’s performance during a particular period as required by MCSO Policy GB-2, *Command Responsibility*, Paragraph 7.B and its subparagraphs. To accomplish this goal, the Supervisory Note entry needs be used to specifically document the following requirement:

- The Employee’s work performance during the last 30 day period
- Maintain a written record of the performance of each employee in the EIS Blue Team Supervisor Notes application. The record shall reflect the employee’s positive traits and accomplishments and any observed shortcomings.
- Supervisor Note entries shall be of sufficient quality and frequency to facilitate the preparation of an accurate and detailed performance review, but at a minimum, one entry shall be completed every month.

Action Required:

With the resulting 92% compliance, *Inspection #BI2016-0078* will require **submittal of four BIO Action Forms from the Custody Command.**

- The Action Forms will be assigned a return date of 30 days after this inspection is published to Sheriff’s Office personnel.

Notes:

All supporting documentation (working papers) is included in the inspection file number **BI2016-0078** and contained in IA Pro.

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Bureau of Internal Oversight
#BI2016-0078

Inspection focus: Supervisor Note (Detention)

Date Inspection Started: July 1, 2016

Date Completed: July 13, 2016

Timeframe Inspected: June 2016

Assigned Inspectors: Sgt. M. Rodriguez A9047

I have reviewed this inspection report.



Lieutenant Rick Morris
Audits and Inspections Unit Commander
Bureau of Internal Oversight

7/14/16
Date



Deputy Chief Bill Knight
Bureau Commander
Bureau of Internal Oversight

7/14/16
Date
